



Demographic Aging and Market Transformation: Conceptualizing the Emergence of the Silver Economy

Angga Dewi Anggraeni^{1*}

*Corresponding Mail:
angga@ulbi.ac.id

Article History:

Submitted: 21-10-2025
Approved: 14-01-2026
Published: 02-03-2026



Available at the open access
journal:
<https://sciedex.com/econovia>

Econovia: Journal of Economic
Strategy and Development licensed
under a Creative Commons
Attribution-NonCommercial 4.0
International (CC BY-NC 4.0).



Abstrak

Population aging is transforming demographic structures worldwide and increasingly reshaping patterns of consumption, innovation, and market development. Despite growing interest in aging markets, existing research remains fragmented across demographic economics, consumer aging research, and service innovation studies, offering limited theoretical explanations of how demographic change generates systemic market transformation. This article addresses this gap by developing a conceptual framework that explains the emergence of the silver economy as a demographic-driven market ecosystem. The study integrates insights from consumer lifecycle theory, service-dominant logic, and innovation and market creation perspectives to clarify the mechanisms linking demographic aging with longevity-oriented consumption and service innovation. The framework proposes that demographic aging generates longevity-related needs that reshape consumption priorities, stimulate the development of age-adaptive service innovation, and ultimately contribute to the formation of interconnected market ecosystems supporting longer and healthier lives. By conceptualizing the silver economy as a systemic outcome of demographic transformation rather than a collection of sector-specific industries, the article advances a demographic perspective on market evolution and innovation. The framework contributes to marketing and management research by clarifying how demographic forces drive market formation and offers a foundation for future empirical research examining demographic-driven market transformation across industries and institutional contexts.

Keywords

demographic aging; silver economy; longevity-oriented consumption; service innovation; service ecosystems; market transformation

¹ Universitas Logistik dan Bisnis Internasional, Bandung, Indonesia

1. Introduction

Population aging is one of the most significant structural transformations shaping contemporary economies and markets. Declining fertility and rising life expectancy are rapidly altering demographic structures, increasing the proportion of older adults across both advanced and emerging economies. Global projections indicate that individuals aged 65 and above will represent a growing share of the world's population, reshaping patterns of consumption, labor participation, and economic activity (United Nations, 2022). These shifts extend beyond demographic statistics; they reconfigure demand structures, redefine market opportunities, and challenge traditional assumptions about consumer behavior and market development. Consequently, population aging has become a central topic in management, marketing, and innovation research seeking to understand how demographic change reshapes market systems and business strategies (Scott & Gratton, 2021).

Existing literature increasingly examines the economic implications of aging populations through the concept of the silver economy, which refers to economic activities linked to the needs, consumption patterns, and purchasing power of older consumers (European Commission, 2018). Marketing and consumer research shows that aging influences decision-making processes, consumption preferences, and lifestyle choices among older adults (Yoon *et al.*, 2009). Economic and policy studies further emphasize the growing role of older consumers as major drivers of demand in sectors such as healthcare, financial services, and leisure industries (Kohlbacher & Herstatt, 2011). Together, these findings indicate that demographic aging represents not only a social transformation but also a structural force generating new market opportunities.

Recent empirical research has expanded understanding of aging markets and longevity-oriented consumption. Studies show that aging societies generate growing demand for health-related products, assistive technologies, and age-adaptive service innovation that enhance quality of life and independence among older adults (European Commission, 2018; Kohlbacher & Herstatt, 2011). Research on longevity economies further demonstrates how longer life expectancy reshapes consumption trajectories and extends the duration of market participation (Scott *et al.*, 2020). In parallel, innovation research examines how firms respond to demographic aging through service innovation and the development of products tailored to aging consumers (Lee & Coughlin, 2015).

Despite these advances, the literature on aging markets remains conceptually fragmented. Many studies focus on specific industries—such as healthcare, financial planning, or retirement services—without explaining how demographic aging reshapes broader market structures. Marketing research often treats older consumers as a demographic segment rather than as part of a structural transformation of market ecosystems. Innovation and service research likewise examines product development for aging populations but rarely connects these innovations to the demographic forces generating demand. Consequently, the mechanisms through which demographic change produces systemic market transformation remain insufficiently theorized.

This fragmentation reveals a deeper theoretical gap. Although demographic economics documents the macroeconomic consequences of aging populations, marketing and management research has not yet developed an integrated framework explaining how demographic aging generates new market systems characterized by longevity-oriented consumption and service innovation. Existing studies provide valuable empirical insights into aging consumers and industry responses but offer limited theoretical explanations of how demographic change reshapes market structures. As a result, the silver economy often remains a descriptive concept rather than a theoretically grounded one.

The absence of a clear conceptual framework has important implications for theory development in marketing and management. Without a systematic explanation of how

demographic aging influences market formation, scholars may underestimate the role of demographic forces in shaping innovation dynamics, service ecosystems, and long-term consumption patterns. The lack of conceptual integration also limits understanding of how demographic change interacts with technological innovation, service development, and institutional market structures. Addressing this gap is therefore essential for advancing research on demographic-driven market transformation.

To address these limitations, this article develops a conceptual framework that conceptualizes the silver economy as a demographic-driven market ecosystem. The framework proposes that population aging increases longevity-related needs, which stimulate longevity-oriented consumption and encourage the development of age-adaptive service innovation. These service innovations collectively generate an interconnected ecosystem of markets supporting longer and healthier lives. By conceptualizing the silver economy as a systemic outcome of demographic transformation rather than a collection of sectoral markets, the framework highlights the dynamic relationships among demographic change, consumer demand, and innovation processes.

This article makes three theoretical contributions. First, it integrates demographic economics, consumer lifecycle theory, and service-dominant logic to explain how population aging reshapes consumption structures and market development. Second, it introduces the concept of the silver economy ecosystem, which conceptualizes aging-related markets as interconnected systems of longevity consumption, age-adaptive service innovation, and innovation networks. Third, it develops a conceptual model clarifying the mechanisms linking demographic aging, longevity needs, service innovation, and market transformation. Together, these contributions advance understanding of demographic change as a structural driver of market innovation and industry evolution.

In summary, this article argues that the rise of the silver economy reflects a broader transformation of market systems driven by demographic change. By linking population aging with longevity consumption and service innovation, the study provides a conceptual foundation for future research on demographic-driven market transformation. The remainder of the article proceeds as follows. The next section reviews demographic transformation and the emergence of aging markets. The article then synthesizes the theoretical foundations of the silver economy, develops the conceptual framework and propositions, and concludes with theoretical and managerial implications.

2. Demographic Transformation and Emergence of Aging Markets

Demographic transformation is a major structural force reshaping economic systems and consumer markets. Declining fertility and rising life expectancy are altering population age structures across both developed and emerging economies. As populations age, the share of older adults increases, influencing household structures, labor participation, and consumer demand (United Nations, 2022). These shifts generate new consumption needs, extend market participation, and create opportunities for firms to develop products and services tailored to older consumers (Scott & Gratton, 2021). Understanding aging markets therefore requires examining how demographic change reshapes demand structures and consumer populations.

2.1 Global demographic aging

Global demographic aging is driven primarily by two long-term processes: declining fertility and rising life expectancy. Over recent decades, fertility rates have fallen across most regions while improvements in healthcare, nutrition, and living standards have extended life spans. Consequently, the share of older adults within national populations has increased substantially. The United Nations (2022) projects that the global population aged 65 and

above will grow faster than any other age group, indicating a structural shift in population age composition. This trend is particularly visible in advanced economies such as Japan, Germany, and Italy, although similar demographic transitions are increasingly emerging in middle-income countries, suggesting that aging societies are becoming a global phenomenon.

The implications of demographic aging extend beyond population statistics. Changes in age structures reshape economic roles within societies by influencing labor supply, productivity patterns, and consumption dynamics. Older populations often display distinct consumption preferences, particularly in areas such as health, financial security, housing, mobility, and leisure services (Scott *et al.*, 2020). As longevity increases, individuals remain economically active for longer periods and participate in markets well beyond traditional retirement ages. This extended market participation expands demand for longevity-oriented goods and services, indicating that demographic aging not only alters social composition but also generates new forms of consumer demand that reshape market opportunities.

Demographic aging also interacts with broader socioeconomic transformations, including urbanization, technological change, and shifting family structures. Declining household sizes and the growing prevalence of single-person households among older adults influence housing markets, consumer services, and technologies supporting independent living (Lee & Coughlin, 2015). Advances in health technologies and assistive devices further enable older adults to maintain active lifestyles, reinforcing the growth of markets related to health, wellness, and longevity. These developments demonstrate that demographic aging functions not only as a demographic trend but also as a catalyst for broader transformations in consumer markets and innovation systems.

From a market perspective, aging populations signal the emergence of a consumer segment with distinctive needs, preferences, and purchasing behaviors. Older consumers increasingly represent a substantial share of purchasing power in many economies, particularly in high-income countries where wealth and savings are concentrated among older cohorts. This shift has encouraged firms and policymakers to pay greater attention to aging markets and explore the economic potential of older consumers. Consequently, the concept of the silver economy has gained prominence as a way to describe expanding economic activities associated with aging populations and longevity-oriented consumption (European Commission, 2018). Understanding this transformation provides an important foundation for developing a broader framework of demographic-driven market change.

2.2 Socioeconomic implications of aging populations

The socioeconomic consequences of population aging extend beyond demographic composition and reshape multiple dimensions of economic organization, including labor markets, social institutions, and consumption systems. A key concern involves the changing balance between working-age and retirement-age populations. As the share of older adults increases relative to the working-age population, societies face challenges related to labor supply, pension sustainability, and healthcare expenditure (Bloom *et al.*, 2010). Although economists and policymakers often frame aging primarily as a fiscal and labor market issue, demographic aging also represents a structural transformation in the composition of consumer demand.

Older adults differ from younger consumers in consumption priorities, risk preferences, and service expectations. Consumer research shows that aging shifts consumption toward health, security, comfort, and quality of life (Yoon *et al.*, 2009). These shifts reflect lifecycle changes in income sources, health conditions, and household arrangements that shape demand across life stages. Older consumers therefore allocate larger shares of expenditure to healthcare services, insurance, financial planning, and leisure activities that support

wellbeing and social participation (Scott *et al.*, 2020). These patterns suggest that population aging gradually reconfigures market demand across multiple sectors.

The socioeconomic effects of aging populations are also linked to changing household structures and family dynamics. Declining fertility and longer life expectancy have produced smaller households and a growing number of single-person households among older adults. These changes affect housing markets, transportation systems, and service provision as older individuals increasingly rely on market-based solutions rather than family support. In many societies, this shift has stimulated demand for assisted living services, home healthcare technologies, and community-based support systems that enable independent living (Lee & Coughlin, 2015). Consequently, demographic aging not only transforms consumption patterns but also creates opportunities for service innovation and product development.

2.3 Aging consumers as an emerging market segment

As demographic aging reshapes population structures, older consumers are becoming an increasingly important segment in global markets. In many advanced economies, individuals aged 50 and above control a substantial share of household wealth and discretionary spending, making them a major driver of market demand. This concentration of purchasing power has encouraged researchers and industry analysts to emphasize the economic significance of aging consumers and examine how firms can adapt strategies to serve this expanding demographic group (Kohlbacher & Herstatt, 2011). Contrary to traditional portrayals of older consumers as economically inactive, recent research highlights their active participation in markets and their willingness to invest in products and services that enhance health, mobility, and quality of life.

The rise of aging consumers as a major market segment is also linked to broader changes in the lifecycle of consumption. As life expectancy increases, individuals spend longer periods in post-retirement stages while remaining socially and economically active. This extended lifecycle creates new consumption opportunities in areas such as travel, wellness, digital services, and lifelong learning. Scholars describe these developments as part of the longevity economy, which captures the economic value generated by longer life spans and sustained market participation among older adults (Scott & Gratton, 2021). From this perspective, demographic aging expands the temporal horizon of consumption and positions later life as an important phase of economic engagement.

Recognizing aging consumers as a major market segment raises important questions about how firms and institutions respond to demographic change. Traditional marketing frameworks often prioritize youth-oriented innovation and underestimate the potential of aging markets as sources of growth and innovation. As older consumers represent a larger share of the population, firms increasingly need to redesign products, services, and customer experiences to address diverse physical, cognitive, and social needs associated with aging. Understanding aging markets therefore requires moving beyond demographic segmentation toward a broader view of market transformation and innovation systems. These insights provide the foundation for conceptualizing the silver economy as an emerging ecosystem of markets shaped by demographic change.

3. Theoretical Foundations of the Silver Economy

Understanding the emergence of the silver economy requires an integrated theoretical perspective. While demographic research has long examined the macroeconomic implications of aging populations, marketing and management scholarship has only recently explored how demographic change reshapes consumption systems, innovation processes, and market structures. The silver economy therefore lies at the intersection of several

theoretical traditions, including consumer lifecycle theory, service-dominant logic, and innovation-based views of market formation. Although each perspective explains aspects of aging-related economic activity, their integration remains limited. Combining these perspectives provides a more comprehensive framework for explaining how demographic aging generates new forms of market organization and innovation.

The figure introduces the theoretical integration that underpins the framework developed in this article. It clarifies how three major theoretical traditions collectively explain the emergence of the silver economy by linking demographic change with consumption dynamics, service ecosystems, and innovation processes. The structure highlights how these perspectives converge to conceptualize the silver economy as an interconnected market system.

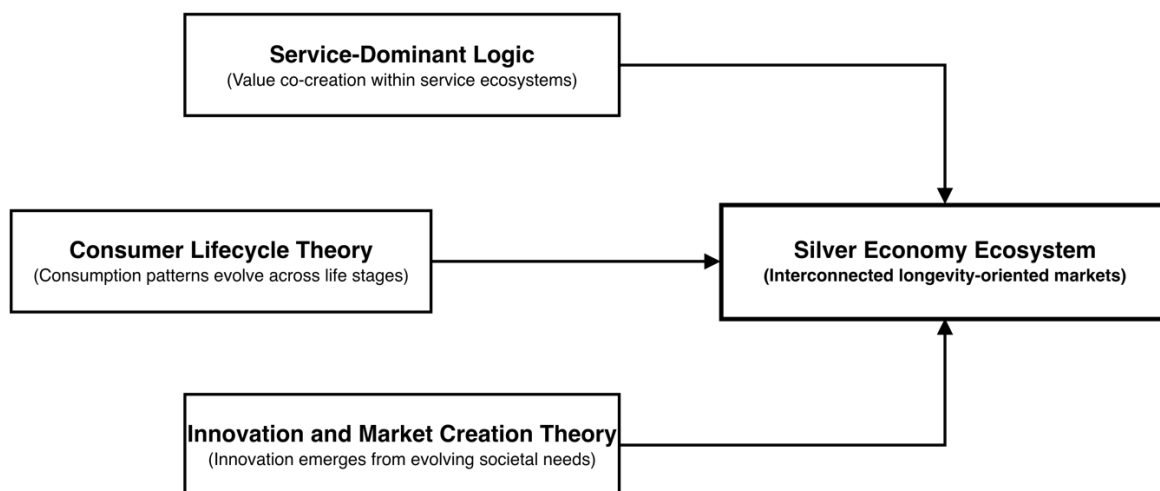


Figure 1. Theoretical Integration Underlying the Silver Economy Framework
Source: Developed by the author.

Figure 1 clarifies the theoretical architecture supporting the conceptualization of the silver economy. The framework integrates insights from consumer lifecycle theory, service-dominant logic, and innovation and market creation theory to explain how demographic aging generates new forms of consumption, service infrastructures, and innovation processes. By situating these perspectives within a single analytical structure, Figure 1 demonstrates how the silver economy emerges as an ecosystem of interconnected markets shaped by demographic change.

3.1 Consumer lifecycle theory and aging consumption

Consumer lifecycle theory provides a key foundation for understanding how demographic aging influences market demand. Early economic and consumer research shows that consumption patterns evolve across life stages as income, health status, household composition, and psychological priorities change (Modigliani & Brumberg, 1954). Marketing studies further demonstrate that preferences, risk perceptions, and decision-making processes shift over time, producing different patterns of product adoption and service use across age groups (Yoon *et al.*, 2009). These insights are particularly relevant for aging markets, where older consumers tend to prioritize health, financial security, comfort, and social engagement.

Recent research shows that aging consumers exhibit distinctive motivations shaped by cognitive changes and socioemotional goals. Socioemotional selectivity theory suggests that as individuals age they increasingly prioritize emotionally meaningful experiences and relationships (Carstensen, Isaacowitz, & Charles, 1999). Empirical studies indicate that older consumers prefer products and services that enhance wellbeing, independence, and social participation (Moschis, 2012). As longevity increases and individuals remain economically

active for longer periods, these priorities expand demand in sectors such as healthcare, wellness, financial planning, and leisure. Demographic aging therefore reshapes consumption lifecycles and extends the period of market participation.

3.2 Service-dominant logic and service ecosystems

A second theoretical perspective relevant to the silver economy is service-dominant logic (S-D logic), which conceptualizes economic exchange as service provision and value co-creation among multiple actors (Vargo & Lusch, 2016). Within this perspective, markets are viewed not simply as sites of product transactions but as ecosystems in which firms, consumers, institutions, and technologies interact to create value. This framework is particularly relevant for aging markets because many needs associated with demographic aging—including healthcare services, assisted living, mobility support, and digital health technologies—are inherently service-based.

Service-dominant logic also emphasizes the role of service ecosystems in coordinating multiple actors involved in value creation. In aging markets, these ecosystems often include healthcare providers, technology firms, insurers, community organizations, and public institutions. Research shows that value emerges through interactions among these actors rather than through isolated firm-level innovations (Vargo & Lusch, 2016). From this perspective, the silver economy can be understood as an interconnected system of services and institutional arrangements supporting longevity and quality of life among older adults. This ecosystem view provides a conceptual basis for explaining how demographic aging stimulates the development of coordinated service infrastructures.

3.3 Innovation and market creation theory

Innovation and market creation theory provides a third perspective for understanding the emergence of the silver economy. Innovation scholars argue that new markets often arise when technological developments interact with changing social needs and institutional conditions (Schumpeter, 1934; Adner, 2017). From this perspective, demographic aging functions as a structural driver of innovation by generating demand conditions that encourage firms to develop products and services tailored to aging populations. These innovations include medical technologies, assistive devices, age-friendly housing, digital health platforms, and mobility solutions that support independent living.

Recent research further shows that aging societies stimulate technological development and service innovation. Studies indicate that demographic aging can accelerate innovation in sectors such as healthcare technology, robotics, and digital health services designed for older populations (Acemoglu & Restrepo, 2017). Innovation scholars also emphasize the role of complementary institutional and organizational changes that enable new technologies and services to scale within markets. As firms respond to demographic shifts with new products and services, these innovations gradually reshape industry structures and generate new market categories. Demographic aging therefore acts as a structural catalyst for market formation.

3.4 Integrating demographic and marketing perspectives

Although these perspectives provide insights into aging consumption, service ecosystems, and innovation processes, they are rarely integrated into a unified framework explaining how demographic change reshapes markets. Consumer lifecycle theory explains aging-related shifts in consumption at the individual level, service-dominant logic highlights ecosystem dynamics of value creation across organizations and institutions, and innovation theory explains how technologies and services emerge in response to evolving social needs. However, existing studies typically examine these perspectives separately, resulting in fragmented explanations of aging markets.

Integrating these perspectives provides a more comprehensive understanding of the silver economy as a systemic phenomenon. Demographic aging reshapes lifecycle consumption and generates longevity-related needs that stimulate service innovation across multiple sectors. These innovations contribute to the formation of interconnected market ecosystems supporting longer and healthier lives. Within this process, firms, service providers, technologies, and institutions interact to generate new forms of economic activity oriented toward aging populations. This integrative perspective therefore provides the theoretical basis for explaining how demographic transformation leads to new market systems.

Recent research increasingly examines the implications of demographic aging for markets, innovation, and consumption systems, yet the literature remains fragmented across several streams, including demographic economics, consumer aging research, and service innovation studies. Demographic economics focuses on macroeconomic outcomes such as labor supply and economic growth (Bloom *et al.*, 2010), while consumer research examines age-related differences in decision-making and consumption behavior (Yoon *et al.*, 2009). Innovation and service research, meanwhile, explores how demographic aging stimulates new service infrastructures, technologies, and business ecosystems (Kohlbacher & Herstatt, 2011; Lee & Coughlin, 2015). Despite these contributions, the literature rarely integrates these perspectives into a coherent explanation of how demographic aging reshapes market systems. Table 1 summarizes these research streams and highlights the conceptual gap addressed by this study.

Table 1. Positioning the Present Study within Existing Literature

Research Stream	Core Focus	Representative Studies	Key Insight	Remaining Limitation
Demographic Economics	Macroeconomic implications of population aging	Bloom <i>et al.</i> (2010); Acemoglu & Restrepo (2017)	Aging populations reshape labor supply, productivity, and long-term economic growth	Limited explanation of how demographic aging transforms market structures and consumption systems
Consumer Aging Research	Age-related changes in consumer decision-making and consumption patterns	Yoon <i>et al.</i> (2009); Moschis (2012)	Aging influences preferences, risk perception, and lifecycle consumption priorities	Focus primarily on individual behavior rather than systemic market transformation
Silver Economy Studies	Economic opportunities created by aging societies	Kohlbacher & Herstatt (2011); European Commission (2018)	Aging populations generate expanding markets in healthcare, finance, housing, and leisure	Often descriptive; lacks a clear theoretical mechanism linking demographic change to market evolution
Service Innovation Research	Development of technologies and services responding to societal needs	Lee & Coughlin (2015); Liddle <i>et al.</i> (2020)	Demographic aging stimulates innovation in health technologies, mobility services, and assistive solutions	Limited integration with demographic and consumer lifecycle perspectives
This Study	Demographic-driven market transformation	Present research	Proposes an integrated framework linking demographic aging, longevity consumption, service innovation, and	Provides a systemic explanation of the emergence of the silver economy

Source: Developed by the author.

Table 1 shows that existing research provides valuable insights into demographic aging but remains theoretically fragmented. Demographic economics focuses on macro-level consequences, consumer research examines individual behavior, and service innovation studies analyze technological responses to changing needs. However, a comprehensive explanation of how demographic aging simultaneously reshapes consumption patterns, stimulates innovation, and generates new market ecosystems remains underdeveloped. To address this gap, this article develops a conceptual framework explaining how demographic aging acts as a structural driver of market transformation through longevity-oriented consumption and service innovation.

4. Conceptualizing the Silver Economy as a Market System

Although the concept of the silver economy has gained attention in policy and academic debates, its theoretical meaning remains underdeveloped in management and marketing research. Many studies treat the silver economy as a set of industries serving older consumers, especially healthcare, retirement services, and assistive technologies. While this sectoral view highlights economic opportunities in aging societies, it does not explain how demographic change reshapes broader market structures. The silver economy can instead be understood as a systemic outcome of demographic change that reorganizes consumption patterns, innovation processes, and service ecosystems across industries (European Commission, 2018; Scott & Gratton, 2021). Viewing the silver economy as a market system therefore clarifies how population aging transforms demand and innovation dynamics.

4.1 Defining the Silver Economy

The term *silver economy* is commonly used to describe economic activities related to the needs and consumption patterns of older adults. Policy reports and economic studies typically define the silver economy as the system of goods and services designed to address the demands of aging populations, including healthcare services, financial planning, housing solutions, leisure industries, and assistive technologies (European Commission, 2018). From an economic perspective, the silver economy reflects the growing purchasing power of older consumers and the expansion of markets oriented toward longevity and wellbeing. Research in demographic economics further highlights that aging populations represent one of the most significant long-term drivers of structural changes in consumption and economic activity (Bloom *et al.*, 2010).

However, existing definitions often remain descriptive and lack a strong theoretical foundation explaining how aging populations lead to systemic market transformation. In many studies, the silver economy is treated primarily as an aggregation of age-related industries rather than as an integrated system of markets shaped by demographic change. This limitation restricts our ability to explain how demographic forces interact with consumer behavior, innovation processes, and institutional structures to produce new market configurations. Developing a more robust conceptual definition therefore requires moving beyond a sector-based interpretation toward a broader perspective that situates the silver economy within evolving market ecosystems.

4.2 Longevity Consumption

One of the central mechanisms underlying the emergence of the silver economy is the expansion of longevity-oriented consumption. As life expectancy increases, individuals spend a longer portion of their lives participating in economic and social activities, which

extends the duration and diversity of consumption throughout the lifecycle. The concept of longevity consumption captures the idea that longer life spans generate new patterns of demand for products and services that support health, wellbeing, independence, and social participation in later life stages (Scott & Gratton, 2021). These consumption patterns differ from traditional lifecycle consumption models that assume declining economic activity following retirement.

Empirical research suggests that aging consumers increasingly allocate resources toward services that enhance quality of life rather than toward purely material goods. Expenditures related to healthcare, preventive wellness, travel, lifelong learning, and digital connectivity often increase as individuals seek to maintain active lifestyles during extended life stages (Moschis, 2012). Furthermore, the growth of longevity consumption reflects not only increased life expectancy but also changing cultural expectations regarding aging and wellbeing. Rather than viewing later life as a period of economic disengagement, many older adults continue to pursue new experiences, social engagement, and personal development. These shifts contribute to the expansion of markets oriented toward supporting active aging and healthy longevity.

4.3 Age-adaptive Service Innovation

The emergence of longevity-oriented consumption creates opportunities for age-adaptive service innovation designed to meet the evolving needs of aging populations. These services include healthcare technologies, home-based care, financial planning solutions, mobility services, and digital platforms that support independent living. From a service innovation perspective, such offerings represent firms' responses to growing demand for solutions that enhance longevity and quality of life (Lee & Coughlin, 2015).

Service-dominant logic explains the role of age-adaptive service innovation within the silver economy. Value is co-created through interactions among firms, consumers, and institutions within service ecosystems (Vargo & Lusch, 2016). Aging markets often require coordinated solutions integrating healthcare providers, technology firms, public institutions, and community organizations. Digital health platforms, for example, combine medical services, wearable devices, and remote monitoring systems to support independent health management. These ecosystems show how age-adaptive innovation extends beyond individual products to broader institutional arrangements delivering integrated value propositions.

4.4 Silver Economy Ecosystem

Building on the preceding discussion, the silver economy can be conceptualized as an ecosystem of interconnected markets emerging from demographic aging. Demographic transformation generates longevity-related needs that stimulate the development of new services, technologies, and institutional arrangements supporting longer lives. Within this ecosystem, firms, consumers, public institutions, and technological infrastructures interact to co-create value oriented toward health, wellbeing, and independence among aging populations.

The following figure synthesizes the core mechanisms through which demographic aging contributes to the emergence of longevity-oriented markets. It organizes the main constructs discussed in the conceptual development and clarifies how demographic change gradually translates into new patterns of consumption, service development, and interconnected market systems associated with the silver economy.

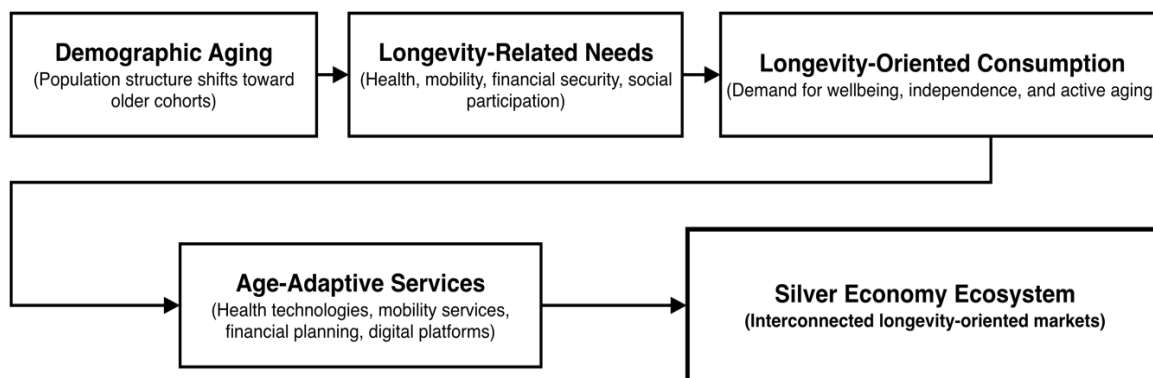


Figure 2. Mechanisms Linking Demographic Aging to the Emergence of the Silver Economy
Source: Developed by the author

Figure 2 clarifies the sequence of mechanisms through which demographic aging contributes to the formation of longevity-oriented markets. The structure emphasizes that demographic aging first generates new longevity-related needs, which reshape consumption priorities toward wellbeing and independence in later life. These shifts in demand encourage the development of age-adaptive service innovation and technologies that support active aging. As such innovations accumulate across sectors, they contribute to the emergence of interconnected markets collectively forming the silver economy ecosystem.

The ecosystem perspective emphasizes that the silver economy spans multiple industries rather than a single sector. Healthcare, financial services, housing, mobility technologies, and leisure industries all contribute to this ecosystem. Innovation research shows that new market systems emerge when technological developments intersect with changing social needs and institutional contexts (Adner, 2017). Demographic aging represents such a structural shift, creating demand conditions that encourage new products, services, and organizational forms. Conceptualizing the silver economy as a market ecosystem therefore helps explain how demographic change reshapes economic activity and stimulates innovation across industries.

The silver economy should be understood not merely as a demographic market segment but as a structural transformation of market systems driven by demographic change. Population aging expands longevity-oriented consumption, encouraging the development of age-adaptive service innovation and the emergence of interconnected markets that support longer and healthier lives. This perspective provides the basis for a theoretical framework explaining how demographic aging acts as a structural driver of market innovation and transformation.

5. Conceptual Framework Development

Building on the conceptualization of the silver economy as a market ecosystem, this section develops a framework explaining how demographic aging drives systemic market transformation. Prior studies examine aging consumers, service innovation, and demographic change but rarely explain the mechanisms linking these elements into a coherent process of market evolution. Understanding the silver economy therefore requires identifying the structural drivers, intermediary mechanisms, and market outcomes through which demographic change reshapes economic systems. The framework integrates insights from demographic economics, consumer lifecycle theory, and service ecosystem perspectives to explain how demographic aging generates new consumption patterns, stimulates innovation, and forms interconnected longevity-oriented market ecosystems (Bloom *et al.*, 2010; Scott & Gratton, 2021; Vargo & Lusch, 2016).

The following table clarifies the core constructs of the conceptual framework and specifies their theoretical meaning, analytical role, and underlying theoretical foundations. By consolidating the key elements of the framework, the table improves conceptual precision and ensures consistent interpretation of the model's constructs throughout the article.

Table 2. Key Constructs and Mechanisms in the Silver Economy Framework

Construct	Conceptual Definition	Role in the Framework	Theoretical Foundation
Demographic Aging	Structural shift in population age composition driven by declining fertility and increasing life expectancy	Foundational structural driver that reshapes population composition and demand structures	Demographic economics
Longevity-Related Needs	Emerging needs associated with extended life spans, including health, mobility, financial security, and social participation	Demand-generating mechanism linking demographic change to evolving consumption priorities	Consumer lifecycle theory
Longevity-Oriented Consumption	Patterns of consumption focused on maintaining wellbeing, independence, and quality of life in later life stages	Transformation of market demand structures toward services supporting long-term wellbeing	Consumer aging research
Age-Adaptive Service Innovation	Development of products, services, and technological solutions designed to address the needs of aging populations	Mediating mechanism translating longevity-related needs into market offerings	Innovation and service research
Silver Economy Ecosystem	Interconnected system of markets, institutions, and service infrastructures supporting longevity and active aging	System-level market outcome emerging from interactions among demographic change, consumption, and innovation	Service-dominant logic and ecosystem theory
Market Transformation	Structural evolution of industries and economic activities driven by demographic change and longevity-oriented innovation	Long-term outcome reflecting the expansion of aging-oriented markets across sectors	Market formation and innovation ecosystem theory

Source: Developed by the author

Table 2 clarifies the conceptual architecture underlying the framework by defining the principal constructs and identifying their analytical roles within the model. By systematically linking each construct with its theoretical foundation, the table strengthens conceptual clarity and supports the interpretation of the relationships articulated in the conceptual framework.

5.1 Demographic Aging as a Structural Driver

Demographic aging represents the foundational structural driver of the silver economy. Declining fertility rates and rising life expectancy gradually shift the age composition of societies, increasing the proportion of older individuals in the population (United Nations, 2022). This transformation alters both the composition and duration of market participation as individuals live longer and remain economically active across later life stages.

From a market perspective, demographic aging reshapes the aggregate structure of demand by increasing the importance of consumption associated with later stages of life. Unlike temporary demographic fluctuations, population aging is a long-term structural trend that progressively changes consumption patterns across economies. Economic research shows that demographic change influences sectoral demand structures, investment patterns, and innovation incentives across industries (Bloom *et al.*, 2010). Population aging therefore does

not simply create a new consumer segment but systematically shifts demand across markets, encouraging firms to develop products and services tailored to aging populations.

5.2 Longevity Needs and Consumption Transformation

The first mechanism through which demographic aging influences markets is the emergence of longevity-related needs and shifting consumption patterns. As life expectancy increases, individuals experience longer life stages marked by evolving health, financial, and social needs. These include healthcare services, preventive wellness programs, mobility support, financial security, and technologies that enable independent living (Scott *et al.*, 2020). The expansion of these needs reshapes lifecycle consumption and generates demand for products and services that enhance quality of life during longer lifespans.

Consumer lifecycle theory explains that consumption behavior evolves with changes in income sources, health conditions, and household structures across life stages (Modigliani & Brumberg, 1954; Yoon *et al.*, 2009). In aging societies, these shifts become more pronounced as individuals spend a larger share of their lives in later stages. Consequently, consumption increasingly emphasizes services supporting health, independence, and social engagement. Longevity-oriented consumption therefore becomes a key mechanism linking demographic change to market transformation.

5.3 Service Innovation as a Mediating Mechanism

The second mechanism in the framework is service innovation responding to evolving longevity-related needs. As demographic aging generates new consumer demands, firms and institutions develop products and services addressing the challenges and opportunities of longer life spans. Innovation research shows that changing social needs often catalyze technological and organizational solutions (Schumpeter, 1934; Adner, 2017). In aging societies, such innovations frequently appear in digital health technologies, assistive devices, age-friendly housing, and mobility services.

Service-dominant logic helps explain how these innovations create value within aging markets. Value emerges through interactions among multiple actors including firms, consumers, and institutions within service ecosystems (Vargo & Lusch, 2016). Age-adaptive service innovation often involve networks combining technology, healthcare expertise, financial planning, and community support. For example, digital health platforms integrate wearable monitoring devices, remote medical consultations, and personalized health management. Through these innovations, firms translate demographic-driven needs into market offerings that expand economic activity related to longevity.

5.4 The Silver Economy Market Ecosystem

As service innovations accumulate across industries, they contribute to the emergence of a broader silver economy ecosystem. Within this system, firms, consumers, technologies, and institutions interact to create market structures supporting longer and healthier lives. The silver economy therefore develops through interconnected sectors rather than isolated industries. Healthcare, financial services, housing, leisure industries, and technology firms all contribute to this ecosystem shaped by demographic aging.

Innovation ecosystem research shows that market transformations often result from coordination among multiple actors and complementary innovations across sectors (Adner, 2017). The silver economy illustrates this process, as longevity-oriented markets depend on interactions between technological innovation, institutional frameworks, and evolving consumer needs. Public policies supporting healthy aging, advances in digital health technologies, and shifting consumer expectations collectively shape aging-oriented market ecosystems. The silver economy can therefore be understood as a systemic outcome of demographic transformation that reorganizes market relationships across sectors.

5.5 Conceptual Model of Demographic-Driven Market Transformation

Integrating the mechanisms discussed above, the conceptual framework proposes a sequential process through which demographic aging leads to systemic market transformation. First, demographic aging alters population structures and increases the importance of older consumers within markets. Second, expanding longevity-related needs reshape consumption patterns and generate demand for services supporting wellbeing and independence in later life. Third, firms and institutions respond through service innovation and age-adaptive technologies. Finally, the accumulation of these innovations contributes to an interconnected ecosystem of markets known as the silver economy.

The following figure presents the core conceptual model explaining how demographic aging contributes to systemic market transformation. It organizes the causal relationships among the framework's key constructs and clarifies the mechanisms through which demographic change reshapes consumption patterns, stimulates innovation, and generates interconnected silver economy markets.

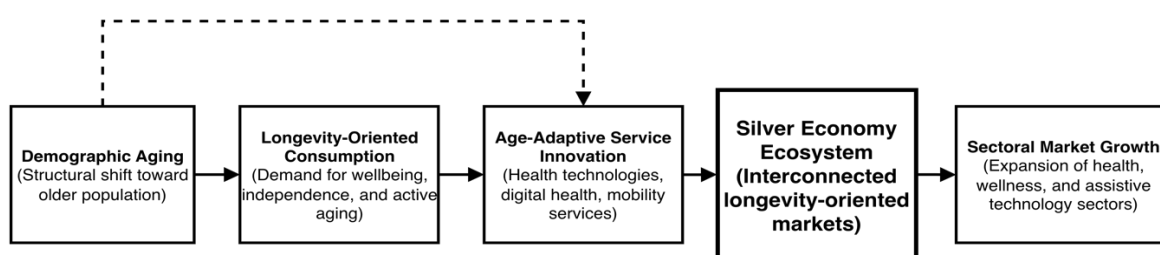


Figure 3. Conceptual Model of the Emergence of the Silver Economy

Source: Developed by the author

Figure 3 articulates the conceptual architecture linking demographic change to market transformation. The model positions demographic aging as a structural driver that reshapes consumption patterns by increasing demand for longevity-oriented goods and services. These shifts in demand stimulate age-adaptive service innovation that translates demographic pressures into new market offerings. As innovations accumulate across sectors, they contribute to the emergence of interconnected silver economy ecosystems that support longevity-oriented consumption. Over time, the expansion of these ecosystems leads to sectoral market growth in industries closely associated with aging populations.

This framework highlights the interaction between demographic change, consumer demand, and innovation processes. Rather than treating aging populations only as a demographic challenge or market segment, the model conceptualizes demographic aging as a structural driver of market evolution. By linking demographic change to service innovation and ecosystem formation, the framework explains how aging societies generate new economic opportunities and reshape industry structures. The next section develops theoretical propositions specifying the relationships among the model's key constructs.

6. Theoretical Propositions

The conceptual framework developed in the previous section explains how demographic aging functions as a structural driver of market transformation through longevity-oriented consumption and service innovation. In conceptual research, theoretical propositions articulate explicit relationships among constructs derived from theoretical synthesis and translate conceptual reasoning into statements that guide future empirical research. Consistent with theory-building approaches in management and marketing scholarship, the propositions specify the mechanisms through which demographic aging influences consumption patterns, stimulates innovation, and contributes to the formation of the silver economy ecosystem (Whetten, 1989; MacInnis, 2011). These propositions therefore clarify

the relationships among the framework's key constructs: demographic aging, longevity consumption, service innovation, and market transformation.

6.1 Demographic Aging and Longevity Consumption

Demographic aging alters the structure of consumer populations by increasing the proportion of older adults in society. As individuals live longer and remain active for extended periods, consumption patterns increasingly reflect the needs associated with later life stages. Consumer lifecycle theory indicates that aging individuals allocate greater resources to products and services supporting health, wellbeing, security, and independence (Yoon *et al.*, 2009). Research on the longevity economy also shows that longer life spans extend market participation and increase consumption related to quality of life in later stages (Scott *et al.*, 2020).

These shifts represent not only individual behavior but broader changes in market demand. As the share of older adults grows, the cumulative effect of these preferences becomes more significant within national economies. Markets such as healthcare, wellness services, financial planning, travel, and leisure are particularly affected. Demographic aging can therefore be expected to increase demand for longevity-oriented consumption that supports extended life spans and active aging.

Proposition 1:

Population aging increases the demand for longevity-oriented consumption.

6.2 Longevity Consumption and Service Innovation

The growth of longevity-oriented consumption creates opportunities for firms to develop products and services tailored to aging consumers. Innovation theory suggests that shifts in demand stimulate new technologies, services, and business models addressing emerging needs (Schumpeter, 1934; Adner, 2017). In aging societies, firms increasingly invest in innovations supporting mobility, health monitoring, independent living, and social engagement among older adults.

Service innovation research also shows that demographic change catalyzes new service offerings and technological solutions. Digital health platforms, wearable medical devices, and telemedicine services have expanded rapidly as firms respond to rising demand for accessible healthcare (Lee & Coughlin, 2015). Financial and housing industries have likewise introduced products addressing financial security and lifestyle needs associated with longer life spans. These developments indicate that growing longevity consumption encourages firms to develop age-adaptive service innovation.

Proposition 2:

Longevity-oriented consumption stimulates the emergence of age-adaptive service innovation.

6.3 Service Innovation as a Mediating Mechanism

While demographic aging influences consumption patterns, its impact on market transformation often occurs through innovation processes. Service-dominant logic emphasizes that value creation emerges through networks of actors co-creating value within service ecosystems (Vargo & Lusch, 2016). In aging markets, service innovations translate longevity-related needs into solutions that support independence, health, and social participation among older adults.

These innovations often integrate technologies, service infrastructures, and institutional arrangements addressing the challenges of aging populations. Digital health ecosystems, for example, combine healthcare providers, wearable technologies, data platforms, and insurance services to enable continuous health monitoring and preventive care. Such

integrated systems illustrate how innovation mediates the conversion of demographic pressures into new economic activities. Demographic aging generates demand conditions, while service innovation transforms them into market offerings and industry growth.

Proposition 3:

Service innovation mediates the relationship between demographic aging and the expansion of silver economy markets.

6.4 Silver Economy Ecosystems and Market Transformation

As age-adaptive innovations accumulate across multiple sectors, they contribute to the formation of a broader ecosystem of markets collectively associated with the silver economy. Innovation ecosystem theory suggests that systemic market transformations often occur through the interaction of complementary innovations across industries rather than through isolated product developments (Adner, 2017). In aging societies, innovations in healthcare technologies, mobility services, financial planning, housing design, and digital platforms collectively shape the development of markets oriented toward supporting longer lives.

These interconnected markets form an ecosystem in which multiple actors—including firms, public institutions, technology providers, and consumers—collaborate to create value associated with longevity and wellbeing. Over time, the growth of this ecosystem reshapes industry structures by encouraging firms to develop products and services that accommodate aging consumers and by promoting the emergence of entirely new market categories. From this perspective, the silver economy represents not merely a demographic market segment but a structural transformation of market systems driven by demographic change.

Proposition 4:

The emergence of silver economy ecosystems reshapes industry structures through age-inclusive innovation.

6.5 Demographic Aging and Sectoral Market Growth

Finally, demographic aging is likely to produce uneven growth across industries depending on how strongly they address longevity-related needs. Sectors linked to health, wellbeing, mobility, and financial security are particularly sensitive to demographic change because they respond directly to challenges associated with aging populations. Research on aging economies shows that industries such as healthcare services, wellness technologies, assistive devices, and retirement-related financial products often grow faster in societies with rapidly aging populations (Bloom ., 2010).

These patterns reflect the cumulative effects of longevity-oriented consumption and service innovation in aging societies. As firms respond to demographic shifts with products and services for older consumers, industries addressing aging-related needs expand and attract greater investment. Demographic aging therefore reshapes the distribution of economic growth across sectors and reinforces the emergence of silver economy markets.

Proposition 5:

Markets characterized by higher levels of demographic aging exhibit greater growth in health, wellness, and assistive technology sectors.

Collectively, these propositions specify the relationships among demographic aging, longevity consumption, service innovation, and market transformation. They translate the conceptual framework developed in this article into a set of theoretically grounded statements that can guide future empirical research examining the emergence and evolution of silver economy ecosystems. The next section discusses the broader theoretical and managerial implications of these propositions for research on marketing, innovation, and demographic change.

7. Discussion

The conceptual framework explains how demographic aging reshapes market structures through longevity-oriented consumption and service innovation. Demographic aging changes the composition of consumer populations, generating longevity-related needs that stimulate service innovation and contribute to interconnected silver economy market ecosystems. Aging markets therefore arise not only from demographic expansion but from interactions between demographic change, evolving consumer needs, and innovation processes. This perspective clarifies how demographic transformation reorganizes demand structures and supports new industries and service infrastructures (Bloom, Canning, & Fink, 2010; Scott & Gratton, 2021). The framework positions demographic change as a macro-level driver of market evolution linking population dynamics with innovation and service ecosystem development.

7.1 Theoretical Contributions

The framework advances a demographic perspective on market transformation in marketing scholarship. Marketing research has often treated age as a segmentation variable rather than a structural force shaping market systems (Yoon *et al.*, 2009). Conceptualizing demographic aging as a driver of longevity consumption and market ecosystem formation extends marketing theory beyond segmentation toward a systemic understanding of demographic-driven market change. This perspective aligns with calls to examine how large-scale societal transformations such as technological change, institutional evolution, and demographic shifts reshape consumption and innovation systems (Lemon & Verhoef, 2016). The silver economy can therefore be viewed as an ecosystem of interconnected markets within broader structural transformations.

The framework also contributes to service innovation research by identifying demographic change as a catalyst for innovation within service ecosystems. Service-dominant logic explains that value emerges through interactions among multiple actors in service ecosystems (Vargo & Lusch, 2016). Linking demographic aging with longevity-oriented demand clarifies how demographic forces stimulate new service infrastructures and technological solutions. Studies document the expansion of digital health platforms, assistive technologies, and mobility services for aging populations, particularly in economies experiencing rapid demographic transitions (Lee & Coughlin, 2015; Liddle, McElwee, & Ritchie, 2020). These developments illustrate how demographic pressures encourage firms to innovate in response to longevity-related needs.

A further contribution lies in integrating insights from demographic economics and economic sociology. Demographic economics has examined macroeconomic consequences of aging populations, such as labor market dynamics and fiscal sustainability, but less attention has addressed how demographic change reshapes market systems and consumption infrastructures (Bloom *et al.*, 2010). Conceptualizing the silver economy as an ecosystem emerging from demographic transformation bridges demographic research with market-oriented scholarship. Population aging encourages new institutional arrangements, service infrastructures, and innovation networks shaping market evolution. This perspective resonates with economic sociology, which emphasizes the embeddedness of markets within broader social and demographic structures (Granovetter, 1985).

7.2 Implications for Marketing and Innovation Research

Beyond its theoretical contributions, the framework offers implications for future research in marketing and innovation studies. Demographic aging should be treated as a key contextual factor shaping consumption dynamics and innovation trajectories. Empirical research can examine how longevity-oriented consumption varies across cultural, institutional, and

economic contexts, particularly as aging progresses at different speeds across regions. Studies show that older consumers increasingly adopt digital technologies, participate in health-related services, and engage in emerging longevity markets associated with longer life expectancy (Lee & Coughlin, 2015). The model provides a structure for interpreting these patterns within a broader demographic-driven transformation of markets.

The framework also opens opportunities for developing demographic-based marketing theory integrating consumer lifecycle dynamics with innovation processes. Traditional marketing models often assume stable consumer segments and consumption patterns, yet demographic change alters population age structures and extends consumption lifecycles. Future research can examine how firms redesign value propositions, customer experiences, and service infrastructures for aging consumers in longevity-oriented markets. Such work would improve understanding of how demographic change interacts with technological innovation and service design in shaping evolving market ecosystems.

7.3 Managerial Implications

The conceptualization of the silver economy as a market ecosystem also carries important implications for managerial practice. For firms operating in aging societies, demographic transformation represents both a challenge and an opportunity. Companies must increasingly recognize older consumers as active participants in markets with evolving needs, preferences, and expectations. Designing age-inclusive products and services requires understanding how physical, cognitive, and social dimensions of aging influence consumer experiences. Firms that successfully adapt to these changing demographic conditions may gain competitive advantages by developing solutions that support health, independence, and quality of life among older consumers.

Service innovation plays a particularly important role in enabling firms to respond to aging markets. Innovations such as digital health platforms, remote healthcare services, smart home technologies, and mobility solutions illustrate how organizations can translate longevity needs into new market offerings. These innovations frequently require collaboration across sectors, including partnerships between technology companies, healthcare providers, and public institutions. As a result, firms may need to adopt ecosystem-based strategies that emphasize collaboration, co-creation, and service integration when addressing the opportunities associated with the silver economy.

7.4 Policy Implications

The emergence of the silver economy also has implications for public policy and economic development strategies. Governments increasingly recognize that population aging presents not only fiscal challenges but also opportunities for innovation and industrial growth. Policies supporting healthy aging, digital health infrastructure, and age-friendly urban environments can stimulate markets related to longevity-oriented consumption. In many countries, initiatives promoting active aging have encouraged the development of technologies and services that support independent living among older adults.

From a policy perspective, developing silver economy industries requires collaboration among public institutions, research organizations, and private firms. Investments in healthcare innovation, assistive technologies, and digital health services can stimulate new economic activity while addressing social challenges associated with aging populations. Recognizing demographic aging as a structural driver of market transformation allows policymakers to align social welfare objectives with economic development opportunities.

7.5 Future Research Agenda

While the conceptual framework developed in this study offers a theoretical explanation for the emergence of the silver economy, further empirical research is necessary to examine the

relationships proposed in the model. Future studies could test the propositions developed in this article by examining how demographic aging influences sectoral market growth, service innovation patterns, and consumption structures across different national contexts. Cross-country comparative studies may be particularly valuable for understanding how institutional environments and cultural factors shape the development of aging markets.

Longitudinal research would also provide important insights into how demographic-driven market transformations unfold over time. As demographic aging progresses gradually across decades, the evolution of longevity markets may involve cumulative interactions between technological innovation, institutional changes, and shifting consumer expectations. Examining these processes over extended periods would help clarify how demographic forces influence the trajectory of market ecosystems and innovation systems. Such research would not only test the conceptual relationships proposed in this study but also contribute to a deeper understanding of how demographic transformations reshape economic systems and market dynamics in the long term.

8. Conclusion

This article set out to develop a conceptual framework explaining how demographic aging contributes to the emergence of the silver economy as a systemic transformation of market structures. Rather than viewing aging populations merely as a demographic segment or a policy challenge, the study conceptualizes demographic aging as a structural driver of market evolution. The proposed framework suggests that population aging reshapes consumption dynamics by generating longevity-oriented needs, which stimulate service innovation and ultimately contribute to the formation of interconnected market ecosystems associated with the silver economy. By linking demographic transformation with longevity consumption, service innovation, and ecosystem development, the framework offers a theoretically grounded explanation of how demographic change can reorganize patterns of demand and innovation across multiple sectors.

The article contributes to the literature by integrating insights from demographic economics, consumer lifecycle theory, service-dominant logic, and innovation ecosystem research to explain the emergence of aging-oriented markets. Existing studies often examine aging consumers, service innovation, or demographic change in isolation, resulting in fragmented theoretical explanations. The conceptual model developed in this article brings these perspectives together by clarifying the mechanisms through which demographic aging generates new consumption needs, stimulates innovation processes, and ultimately shapes market ecosystems. In doing so, the framework expands theoretical understanding of the silver economy by positioning it as a systemic outcome of demographic transformation rather than a collection of sector-specific industries.

The propositions developed in this study also provide a foundation for future empirical research examining demographic-driven market transformation. Subsequent studies could test the relationships proposed in the conceptual framework by analyzing how demographic aging influences consumption structures, service innovation, and sectoral market growth across different institutional and cultural contexts. Cross-country comparative research and longitudinal analyses may be particularly valuable for examining how aging populations reshape markets over time. Such empirical investigations would not only test the theoretical propositions proposed here but also extend the framework by exploring additional mechanisms—such as technological change, institutional policies, and cultural norms—that may influence the development of silver economy ecosystems.

Beyond its theoretical implications, the framework also highlights broader opportunities for organizations and policymakers seeking to address the challenges and opportunities associated with aging societies. As demographic aging continues to reshape global

economies, firms may increasingly need to develop age-inclusive innovations that support health, independence, and quality of life among older consumers. At the same time, policymakers may play an important role in fostering institutional environments that encourage innovation within longevity-oriented markets. By recognizing demographic aging as a structural force shaping economic systems, both organizations and governments can better understand how the silver economy represents not only a demographic shift but also a significant transformation in the future landscape of markets and innovation.

References

- Acemoglu, D., & Restrepo, P. (2017). Secular stagnation? The effect of aging on economic growth in the age of automation. *American Economic Review*, 107 (5), 174–179. <https://doi.org/10.1257/aer.p20171101>
- Adner, R. (2017). Ecosystem as structure: An actionable construct for strategy. *Journal of Management*, 43(1), 39–58. <https://doi.org/10.1177/0149206316678451>
- Bloom, D. E., Canning, D., & Fink, G. (2010). Implications of population ageing for economic growth. *Oxford Review of Economic Policy*, 26(4), 583–612. <https://doi.org/10.1093/oxrep/grq038>
- Carstensen, L. L., Isaacowitz, D. M., & Charles, S. T. (1999). Taking time seriously: A theory of socioemotional selectivity. *American Psychologist*, 54(3), 165–181. <https://doi.org/10.1037/0003-066X.54.3.165>
- European Commission. (2018). *The silver economy: Final report*. Publications Office of the European Union.
- Granovetter, M. (1985). Economic action and social structure: The problem of embeddedness. *American Journal of Sociology*, 91(3), 481–510. <https://doi.org/10.1086/228311>
- Kohlbacher, F., & Herstatt, C. (2011). *The silver market phenomenon: Marketing and innovation in the aging society*. Springer.
- Lee, C., & Coughlin, J. F. (2015). Older adults' adoption of technology: An integrated approach to identifying determinants and barriers. *Journal of Product Innovation Management*, 32(5), 747–759. <https://doi.org/10.1111/jpim.12176>
- Lemon, K. N., & Verhoef, P. C. (2016). Understanding customer experience throughout the customer journey. *Journal of Marketing*, 80(6), 69–96. <https://doi.org/10.1509/jm.15.0420>
- Liddle, J., McElwee, G., & Ritchie, R. (2020). Ageing populations and innovation ecosystems: The emergence of the silver economy. *Technological Forecasting and Social Change*, 155, 119977. <https://doi.org/10.1016/j.techfore.2020.119977>
- MacInnis, D. J. (2011). A framework for conceptual contributions in marketing. *Journal of Marketing*, 75(4), 136–154. <https://doi.org/10.1509/jmkg.75.4.136>
- Modigliani, F., & Brumberg, R. (1954). Utility analysis and the consumption function: An interpretation of cross-section data. In K. K. Kurihara (Ed.), *Post-Keynesian economics* (pp. 388–436). Rutgers University Press.
- Moschis, G. P. (2012). *Consumer behavior in later life: Current knowledge, issues, and new directions for research*. Routledge.
- Scott, A., & Gratton, L. (2021). *The new long life: A framework for flourishing in a changing world*. Bloomsbury Publishing.
- Scott, A., Gratton, L., & Mendenhall, R. (2020). *The longevity economy: Unlocking the world's fastest-growing, most misunderstood market*. Harvard Business Review Press.
- United Nations, Department of Economic and Social Affairs, Population Division. (2022). *World population prospects 2022: Summary of results*. United Nations. <https://population.un.org/wpp/>
- Vargo, S. L., & Lusch, R. F. (2016). Institutions and axioms: An extension and update of service-dominant logic. *Journal of the Academy of Marketing Science*, 44(1), 5–23. <https://doi.org/10.1007/s11747-015-0456-3>

- Whetten, D. A. (1989). What constitutes a theoretical contribution? *Academy of Management Review*, 14(4), 490–495. <https://doi.org/10.2307/258554>
- Yoon, C., Cole, C. A., & Lee, M. P. (2009). Consumer decision making and aging: Current knowledge and future directions. *Journal of Consumer Psychology*, 19 (1), 2–16. <https://doi.org/10.1016/j.jcps.2008.12.002>